

# Groups INFORMATION PACK

2026

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## WELCOME

We're excited to welcome your group to Selwyn Snow Resort in 2026!

This information pack is designed to help teachers and group organisers efficiently plan their trip. Even if you've visited Selwyn before, please review this guide carefully — we've updated several procedures for group bookings.

This guide covers:

- ▲ Lift Passes
- ▲ Snowsports Lessons (skiing & snowboarding)
- ▲ Equipment & Clothing Hire
- ▲ Group Meals
- ▲ Safety, Risk & Policy Information

We look forward to helping you create a smooth and memorable snow trip.

## WHAT'S NEW IN 2026

- ▲ Updated booking confirmation timelines.
- ▲ Revised deposit and payment requirements.
- ▲ New rental information system for faster check-in.
- ▲ Updated lesson minimum numbers and DOE compliance notes.

## ABOUT SELWYN SNOW RESORT

Located in the beautiful Northern section of *Kosciuszko National Park*, *Selwyn Snow Resort* is open between the June and October long weekends. *Selwyn* is just 7kms from *Kiandra*, the birthplace of Australian snow sports during the *Kiandra Gold Rush* of the 1860s.

With over 45 hectares of terrain, dedicated teaching areas for beginners, gently progressing terrain and 10 lifts, discover *Selwyn Snow Resort* for your next snow adventure!



Sydney:	5 – 6.5hrs (approx. 500km)
Melbourne:	5 – 7.5hrs (approx. 500km)
Canberra:	2.5hrs (approx. 200kms)
Wagga Wagga:	2.5hrs (approx. 200km)
Albury:	2.5 – 3.5hrs (approx. 220km)
Cooma:	1.5hrs (approx. 70km)
Adaminaby:	45mins (approx. 30km)
Talbingo:	45mins (approx. 60km)

## NATIONAL PARKS ENTRY FEE

All vehicles entering Kosciuszko National Park must display a valid entry permit. Fees apply for cars, buses, and coaches. Permits can be arranged via NPWS. Please contact:

[tumutrvc@environment.nsw.gov.au](mailto:tumutrvc@environment.nsw.gov.au) Failure to display a valid pass may result in fines.

## CONTACT INFORMATION

 Selwyn Snow Resort, Kiandra NSW 2629

 [groups@selwynsnow.com.au](mailto:groups@selwynsnow.com.au)

 [Online 2026 Booking Request Form](#)

**Emergency On-the-Day Contact:** Provided in confirmation email.

## BOOKING PROCESS

Step	Action	Deadline	Notes
1	Submit 2026 Group Booking Request Form	14+ days prior	Tentative until confirmed
2	Return Paperwork (Invoice, Group Summary, Unaccompanied Minor & Medical Forms)	ASAP	Must be complete before arrival
3	Final Confirmation	14 days prior	Payment due 10 days prior
4	Arrival at Selwyn	On the day	Groups Coordinator will meet you

**Important:** Requested lesson or rental times may not always be available. Alternatives will be offered.

## BOOKING TIPS

Here are some tips to help you plan a successful trip to the snow.

### Gather and submit all student information as soon as possible

As soon as we receive all your information we can move forward with your booking and can ensure you are allocated instructors, hire products etc. By receiving this early, we can make sure that everything runs smoothly for your trip.

### Allow plenty of time for travel and ticket/equipment collection

As you would be fully aware organising students on an away trip takes a lot of patience and generally has its fair share of unexpected delays. Please allow plenty of time for travel to the resort, collection of National Park entry passes and Selwyn Lift tickets. Getting students through clothing and/or equipment hire is generally a lengthy process, and you should allow at least 1 ½ hours to be processed.

### Send a checklist of all essential items home to students

We have compiled an 'What to bring' list for you below. This covers the basics to help students and teaching staff alike to have an enjoyable time in the snow.

## WHAT TO BRING

You may have some students and teachers who are packing for the snow for the very first time. We have put together a list of all the recommended items required for an enjoyable and warm trip to *Selwyn Snow Resort*:

- ▲ Beanie
- ▲ Neck warmer
- ▲ Goggles
- ▲ Gloves
- ▲ Waterproof boots/shoes
- ▲ Ski socks
- ▲ Sunglasses
- ▲ Sunscreen
- ▲ Lip balm
- ▲ Long underwear/thermals
- ▲ Ski parka/waterproof jacket (if not hiring from Selwyn)
- ▲ Ski pants (if not hiring from Selwyn)
- ▲ Camera
- ▲ Emergency numbers
- ▲ Medicare number

Remember to dress in warm layers. Wear layers of polypropylene, silk, or wool, rather than cotton next to skin, and then put on waterproof outerwear. When purchasing socks, select ones that are specifically designed for the snow (they keep your feet warmer and dryer). Only ever wear one pair of socks at a time. The weather in the mountains is always variable. As most of your body heat can be lost through the top of your head, ensure that you always have a beanie or hat with you just in case.

*If you arrive and realise you have forgotten something, it can likely be purchased from the Shop in the Selwyn Centre.*

## LUNCH PROVIDED BY SELWYN

Requirement	Deadline	Notes
Lunch pre-order (incl. dietary)	4 weeks prior	All orders must be prebooked
Final numbers	14 days prior	No late changes accepted
Cancellations	10 days prior	A 10% fee applies

- ▲ One free teacher lunch per 10 students.
- ▲ Student and adult lunches charged at the same rate.
- ▲ Lunch sittings reserved in 30-min intervals.
- ▲ All meals are grab-and-go style, no menu substitutions.

**Allergy Disclaimer:** Products may contain or come into contact with wheat, eggs, peanuts, tree nuts, and milk.

## RENTAL INFORMATION

Groups hiring from Selwyn receive great gear at competitive prices, plus the peace of mind of knowing that Rentals is right there at the resort if something doesn't go according to plan. This means that we have dedicated staff ensuring your group gets through as quickly as possible.

All our group rentals are maintained to the highest standard and are fitted to each student at the time of arrival, making sure it is a perfect fit. This is why we request height and weight for each hirer to ensure that the skis have the correct safety setting.

### Unaccompanied minors forms

These ensure that consent is given for minors to hire our rental equipment. You will be sent the Unaccompanied Minors Rental Form at the start of your booking. This will help you gather all the required information required for entering the rental information into the spreadsheet. The guardian signed forms are to be presented on arrival in Rentals.

### On the spot equipment adjustments

Our friendly staff are able to make any alterations to equipment rented from Selwyn at any time during your stay. If you find that after a few runs the boots don't quite fit, just pop back in and one of the staff will happily help you find a better fit. Please be aware that Selwyn staff are unable to adjust equipment hired from other suppliers.

### Goggles and gloves

Due to health and safety regulations, we are unable to hire out goggles and gloves. Should a member of your group forget these items, they can be purchased from our Shop in the Selwyn Centre or from Ski Hire.

**⚠️ Incorrect height/weight details can make equipment unsafe. Please check before submission.**

## SNOWSPORTS LESSONS

The Snowsports School will guide you from beginner to confident snow rider. Our experienced instructors come from all corners of the globe to teach a range of ages, from beginners to advanced, skiers and snowboarders. Their aim is to ensure you enjoy the snow as much as they do!

- 📌 Where the school group has booked to participate in snow sports lesson-inclusive packages, it is an absolute requirement to accurately reflect the number of students and the break-up of skiing and snowboarding participants in the Spreadsheet sent to Selwyn we will rely on this information to determine the number of instructors assigned to your group in accordance with the NSW Department of Education guidelines for outdoor activities.
- 📌 Selwyn will endeavour to accommodate any changes in the total number of participants and/or the breakup between skiing and snowboarding subject to the availability of instructors but is unable to guarantee its ability to do so.
- 📌 Selwyn requires a minimum of 8 students of the same ability, age, and discipline per instructor. If your school group has smaller numbers of students at different ability levels, students from multiple schools may be merged, students may be placed in lessons of similar ability level or where available, students may need to be placed in a public Snowsports lesson.
- 📌 Where an additional snow sports lesson has been requested, the Selwyn Snow Sports School will endeavour to assign the same instructor that took the students out in the morning, however, this cannot be guaranteed.
- 📌 Students are not permitted to change between skiing and snowboarding lessons without prior consent of the Selwyn Snow Sports School.
- 📌 School groups booking lesson inclusive packages cannot be guaranteed preferred lesson times at the time of booking. Lesson times will be confirmed by Selwyn Snow Sports School 14 Days prior to arrival.

## LESSONS (2 HOUR LESSONS)

In accordance with NSW Department of Education guidelines, all student First timers (Level 1) must have an additional lesson on the first day. This additional lesson is 1 ½ hours and will be scheduled in the afternoon at 1:30pm (it is recommended that the additional lesson is soon after the initial lesson). This additional lesson for beginners is \$25 per student.

## WHERE TO MEET

All group lessons meet at the front of the Selwyn Centre. You will need to identify yourself to the Snowsports Director. Please ensure your group is ready for their lessons at least 15 minutes prior to the scheduled start time.

## STUDENT ABILITY LEVELS

To ensure every student has the best chance to learn or improve their skills, we require minimum numbers of each skill ability in your group. This will allow us to formulate the lesson groups and book the required number of Instructors needed. This also applies to the different disciplines of boarding or skiing. We have minimum number of 8 required to operate lessons for both disciplines, and if these are not met levels may be combined.

Student's ability levels can be determined using the Ability Tables located below:

## SELF-EVALUATION GUIDE OF STUDENT SKIING/SNOWBOARDING ABILITY

### SKIER – SKIER PRESENT ABILITY GOAL

SKIER	PRESENT ABILITY	GOAL
<b>LEVEL 1</b>	First time skier.	Learn basic skills; gliding on snow; turning and stopping, ride a beginner lift
<b>LEVEL 2</b>	Can stop and do basic turns.	Refine turning skills for speed control and learn how to ride a lift.
<b>LEVEL 3</b>	Can ride a beginner lift and confidently control speed through snow plough turns.	Learn to skid skis parallel at the end of turn, gain confidence on steeper slopes.
<b>LEVEL 4</b>	Are confident in riding lifts and can bring the skis parallel during the turn.	Improve the skills to ski parallel confidently on intermediate terrain.

### SNOWBOARDER – BOARDER PRESENT ABILITY GOAL

BOARDER	PRESENT ABILITY	GOAL
<b>LEVEL 1</b>	First time snowboarder.	Learn how to stop, control direction and ride a beginner lift.
<b>LEVEL 2</b>	You can stop on heel edges.	Learn to make basic turns in both directions
<b>LEVEL 3</b>	You can link skidded turns on green (easiest) terrain.	Build confidence and refine turning skills.

## TEACHERS & SUPERVISORS

- 📌 Free lift pass ratio: 1 per 20 paying students.
- 📌 Free lunch ratio: 1 per 10 paying students.
- 📌 Teachers and supervisors remain responsible for students outside lesson times.
- 📌 Hire and clothing is an extra charge

## **TOBOGGANING**

Selwyn Snow Resort does not restrict the ability for groups & schools to undertake tobogganing activities at the resort. However, it is the responsibility of an individual school/group to undertake their own review and assessment of any current School rules and regulations to ensure they are permitted to undertake this activity.

## **NSW DEPARTMENT OF EDUCATION (DOE) SNOWSPORTS GUIDELINES**

In 2015, the NSW Department of Education (DOE) updated their set of guidelines for schools conducting excursions where students participate in a Snow Sports Activity. Selwyn strongly recommends that all schools assessing the feasibility of an excursion to the NSW snowfields read and fully understand these guidelines.

## **RISK MANAGEMENT & ANALYSIS FOR SCHOOLS**

With increasing emphasis being placed on Risk Management and in accordance with NSW DOE Guidelines, *Selwyn Snow Resort* has created a Risk Assessment document to provide you with useful information when schools are completing their own risk assessments.

## **ACKNOWLEDGEMENT OF RISK AND UNDERTAKING**

The school group organiser acknowledges and agrees that the alpine snow sports activities, including skiing, snowboarding, using lifts, snow tubing, tobogganing and snow play as described in Selwyn's Terms and conditions and risk warning, are dangerous recreational activities within the meaning of the Civil Liability Act, 2002 (NSW) and further acknowledges that all such activities are undertaken at the participants own risk and subject to certain risk warnings and the Alpine Responsibility Code.

The Group Organiser undertakes to notify all parties to the Group Booking of Selwyn's Terms and Conditions including applicable risk warnings and the Alpine Responsibility Code; and further agrees to indemnify Selwyn against all claims, demands, losses or liability of any kind arising from failure to comply with this undertaking.

The Risk Assessment and Terms and Conditions are available on our website and are contained within this guide. The views or comments listed in the *Selwyn Snow Resort* Risk Assessment do not diminish the group/s or individual's responsibility to act in a manner appropriate to create a safe environment for all. This includes the supervision of students whilst they are not in the care of the *Selwyn Snow Resort* staff. Selwyn Snow Resort is here to assist your group in removing or minimising all foreseeable hazards.

## 2026 GROUP PRICING

SELWYN SNOW RESORT 2026 Group Pricing							
Lift & Lesson	22 June - 13 September			Lift, Lesson & Hire incl. Helmet	22 June - 13 September		
		ADULT	CHILD			ADULT	CHILD
	1 Day	\$179	\$138		1 Day	\$251	\$179
2 Day	\$279	\$238	2 Day	\$351	\$279		
3 Day	\$379	\$338	3 Day	\$451	\$379		
4 Day	\$479	\$438	4 Day	\$551	\$479		
5 Day	\$579	\$538	5 Day	\$651	\$579		

Clothing		ADULT	CHILD	Extras		APRE BOOTS	HELMET
	1 Day	\$45	\$40		1 Day	\$25	\$15
2 Day	\$55	\$50	2 Day	\$30	\$20		
3 Day	\$65	\$60	3 Day	\$35	\$25		
4 Day	\$75	\$70	4 Day	\$40	\$30		
5 Day	\$85	\$80	5 Day	\$45	\$35		

Tobogganing		PER PERSON
	1 Day	\$25

Lunch		PER PERSON
	1 Day	\$25

Extra Lesson		PER PERSON
	1 Day	\$25

## SELWYN SNOW RESORT GROUP BOOKING TERMS AND CONDITIONS

All group bookings are subject to the Selwyn Snow Resort (SSR) Booking Terms and Conditions listed below. By booking a group through Selwyn Snow Resort you are agreeing to all the Selwyn Snow Resort Terms and Conditions.

### Booking and Payment Information

- Group bookings must be made a minimum of **14 days prior to arrival**, unless otherwise agreed.
- A **10% non-refundable deposit** is required to secure this booking.
- Full payment** is required **10 days prior to arrival**.
- One consolidated payment per group is required: individual payments not accepted.
- SSR accepts direct deposit for groups ONLY. When paying via direct deposit the Invoice number must be included in the payment details.
- If dates requested are available, SSR will reserve the date and issue a quote prepared by SSR. Please note that lesson availability is subject to change depending on demand.
- For school bookings that include lessons, SSR will allocate instructors based on student numbers and skill level in line with the Department of Education guidelines for outdoor activities.
- SSR will endeavour to accommodate changes to group numbers or the skiing/snowboarding split but cannot guarantee availability.
- The **minimum group size is 20 participants**. Unless you are a local group.

### Ticketing Conditions and Information

- Groups must consist of a minimum of 20 bona fide participants to receive group rates.
- Bona fide school groups up to Year 12 are charged at the student rate and receive **1 free teacher ticket for every 20 paying students** (excludes clothing hire and extras).
- All tickets must start on the same day, be for consecutive days, and be of the same duration. (Unless otherwise agreed)
- Tickets are **non-transferable** and must only be used by the named group participants.
- Student Lift & Lesson Packages include an **all-mountain lift pass** and a **2-hour group lesson daily**. Group lessons are not available for children under 6 years of age.
- Adult Lift & Lesson Packages include an all-mountain lift pass and a 2-hour group lesson (to be taken with the student group).
- Lesson times will be confirmed prior to arrival. Groups must meet at the Snowsports Meeting Area outside the Selwyn Centre. Available lesson times are 9:00am, 11:30am, and 1:30pm.
- Lost tickets can be reissued for a \$5 replacement fee.

- Unused tickets are non-refundable.
- SSR does not restrict groups or schools from undertaking tobogganing; however, it is the responsibility of the school/group to ensure their own rules and regulations permit this activity.
- All lesson requirements remain subject to instructor availability and may be altered at Selwyn Snow Resort's discretion.

### Lesson Conditions and Information

- Groups must arrive **on time** to ensure lessons commence as scheduled. Late arrivals may result in shortened lessons.
- A minimum of **8 students of the same ability and discipline per instructor** is required. If numbers are lower, students may be combined with other schools or placed into a public lesson.
- Lessons meet **15 minutes prior to start times**: 8:45am, 11:15am, and 1:15pm only.
- During peak periods, late arrival may result in reduced lesson time.
- No refunds are offered for missed lessons or unused lesson components.
- All lesson allocations are subject to weather, snow conditions, and operational requirements.

### Rental Conditions and Information

- Rental equipment is collected from Ski & Clothing Hire, located in the Selwyn Centre.
- Collection times are allocated in 30-minute intervals. Late arrivals may result in delays.
- The Group Summary Spreadsheet and online rental forms must be fully completed and returned prior to arrival to ensure efficient processing.
- Groups should arrive at SSR at least 1.5 hours prior to their first lesson to allow time for ticket collection and rental fitting.
- Unaccompanied Minor Rental Forms must be completed and presented upon arrival for any minors without a parent/guardian
- Group rental equipment must be collected and returned at the allocated times.
- The group organiser accepts responsibility for lost or damaged rental equipment. Repair or replacement costs will be charged.

### Lunch Orders

- ▲ Lunches must be pre-ordered 4 weeks prior to arrival, including all dietary requirements.
- ▲ Adult and student lunches are charged at the same rate.
- ▲ Minimum of 20 participants required to qualify for group lunch rates.
- ▲ 1 teacher free for every 10 paying students.
- ▲ Lunch sittings are in 30-minute intervals and must be booked in advance.
- ▲ Menu examples are indicative only; items are subject to availability.
- ▲ Dietary requirements must be submitted no later than 4 weeks prior to arrival.
- ▲ Cancellations of lunch orders must be made at least 10 days prior to arrival or an administration fee will apply.

### Cancellations

- ▲ All cancellations must be made in writing to **groups@selwynsnow.com.au**.
- ▲ Cancellations received within **10 days of arrival** will result in the forfeiture of all monies paid.
- ▲ The 10% deposit is **non-refundable under all circumstances**.
- ▲ In the event that Selwyn Snow Resort is unable to operate due to weather conditions, safety concerns, or other unforeseen circumstances, refunds or credits will be managed in accordance with Selwyn's general booking Terms and Conditions. Selwyn Snow Resort will not be responsible for **accommodation, travel, or other costs incurred** by the group.

### Acknowledgement of Risks and Undertaking

The Group Organiser acknowledges and agrees that alpine sports, including but not limited to skiing and snowboarding, as described in the Selwyn Snow Resort Pty Ltd Booking Terms and Conditions, are dangerous recreational activities within the meaning of the **Civil Liability Act, 2002 (NSW)**. These activities are undertaken at the participants' own risk and subject to the Alpine Responsibility Code.

The Group Organiser undertakes to ensure that **all participants** are made aware of the Selwyn Snow Resort Booking Terms and Conditions (including applicable risk warnings and the Alpine Responsibility Code) and further agrees to **indemnify Selwyn Snow Resort** against all claims, demands, losses, or liability of any kind arising from any failure to comply with this undertaking.



# Snow Safety

Selwyn is concerned about the safety of our guests. Please read the following information carefully, in particular the Alpine Responsibility Code. This code is an initiative of all Australian ski and board resorts implemented for the safety of everyone.

### THINGS TO KNOW BEFORE YOU GO

Selwyn is concerned about the safety of our guests. Please read the following information carefully, in particular the Alpine Responsibility Code (ARC) on the 'how to be safe on the mountain' page. The ARC is an initiative of all Australian ski and board resorts and is implemented for the safety of everyone.

### GETTING HERE

#### Kosciuszko National Park

Selwyn is located within the northern area of Kosciuszko National Park (KNP) and National Parks and Wildlife Service Park Use Fees apply when your vehicle enters the KNP. Pass Use Fees are listed on the NSW Government website: [www.environment.nsw.gov.au/annualpass](http://www.environment.nsw.gov.au/annualpass)

#### Animals on the road & safe driving

Kangaroos, brumbies, deer, wallabies and wombats are all common on the roads in our area and not just within KNP. They can be hard to see, and their behaviour cannot be predicted. It is best to slow your speed and be ready to stop to avoid an accident if you see an animal on or near the road. Please drive to conditions. The road to Selwyn can be steep and windy and during winter can be prone to variable weather conditions, including snowfalls, ice, fog and strong winds. Drive defensively and practice courteous, safe driving and be prepared for snowy conditions.

#### Snow Chains

It is advised to carry properly fitting snow chains for your tyres whenever you enter the KNP. 4WD vehicles are exempt. There are many chain hire outlets located in Cooma, Adaminaby, Wagga Wagga and Talbingo. Make sure you know how to fit chains properly, and always fit chains to the drive wheels of your car. Take care when fitting chains on the roadside and observe all regular road regulations and directions.

TIPS:

- ▲ When hiring chains, first know the tyre code and dimensions which are found on the outside of your tyres
- ▲ Pack a waterproof blanket to lie on and keep your gloves accessible
- ▲ Practice fitting chains before leaving home or at the hire outlet

#### CLOTHING

Alpine weather is unpredictable, and conditions can change quickly. Wear your clothing in layers with insulating clothes on the inside and wind and waterproof clothing on the outer to protect yourself from alpine weather.

Several thin layers made of wool or synthetic fibres have insulating properties and are better than thick bulky layers. Never wear jeans, cotton, or nylon as these materials will not provide enough protection. Body heat is lost from the head, feet and hands so it is important to wear beanies, warm long thin woollen socks and waterproof gloves. TIP: Outer jackets and pants may be hired from our hire building however due to health regulations you will need to purchase your own gloves and beanies.

### **SUN PROTECTION FOR YOUR EYES & SKIN**

The strength of UV rays at altitude is far stronger than at sea level and the reflective effects of snow can double its strength. This means that even on cloudy days, to avoid severe sunburn and the frightening effects of snow blindness, please ensure you are always wearing a high SPF (minimum of 30+) broadband sunscreen and sunglasses or goggles meeting Australian Standards for UV protection.

### **FOOD AND WATER**

Food provides energy for active adventure activities. It is necessary to maintain movement and body temperature in a cold environment. Make sure you eat a good breakfast, consider eating a little more than usual and drink more water than usual. Stop when you are tired and do not consume alcohol when skiing or boarding.



## **Mountain Safety**

### **Tobogganing, Skiing, Boarding and Terrain Park Safety**

#### **HELMETS**

Selwyn recommends wearing a helmet certified for snow sports activities. Skiers and snowboarder are encouraged to educate themselves on the benefits and limitations of helmets. The primary safety consideration, and obligation under the Alpine Responsibility Code, is to ski and ride in a controlled and responsible manner. Helmets are a great idea and are compulsory in all Children's lessons at Selwyn. See [www.lidsonkids.org](http://www.lidsonkids.org) for useful information in Snowsports helmets.

#### **ELECTRONIC DEVICE USAGE**

Selwyn advises that the use of electronic devices including mobile phones, music players and headphones can reduce your ability to concentrate and other people and over-snow vehicles. It greatly increases the likelihood of injury from a collision or while using lifts.

Additionally those skiers and riders who like to listen to music while riding, please don't have the volume so loud that you are unable to hear someone calling out and please use extra caution by looking more regularly around you.

#### **BLIND SPOTS & AVOIDING COLLISIONS**

Skiers and boarders love to enjoy the mountains together, however the patterns of movement and field of vision differs between the two. It is found that skiers and boarders who change their pattern of turns or general direction

of travel without looking toward their blind spot cause more collisions. That being said skiers and boarders should be aware of other's blind spots and avoid being those areas just in case. Basically, give each other a lot more room.

## **TOBOGGANING**

Toboggans are prohibited on all Selwyn ski slopes and should only be undertaken at the designated toboggan slope located in the Snow Play Park. Toboggans can be dangerous and like all alpine activities involves inherent risks. For your safety please obey all signage when tobogganing on or about the toboggan slope. From time to time, the toboggan slope may be closed due to insufficient snow depth or inclement weather. Toboggan passes must be purchased in order to Toboggan at Selwyn.

## **RUNAWAY SKIS AND BOARDS**

Runaway skis and boards are a danger to all. Please ensure that you use proper devices to prevent runaway equipment. Boards and telemark skis without breaks need to be secured when left unattended or placed on racks. A leash can be used to prevent the equipment running away.

## **SIGNAGE**

Please read, respect and obey all trail and warning signage including area closures and resort boundaries. These signs have been put in place for your safety.

## **SLOW ZONES**

Slow zones are designated high traffic or learner areas where there is a greater chance of a collision. We ask that all skiers and riders ride responsibly and within your ability, at a slow speed and are able to stop and keep clear of other people.

- ▲ Green runs are usually busy and full of inexperienced people and children. Their movements are unpredictable and a collision especially between an adult and a child can result in serious injuries.
- ▲ Please do not pass too close to others. Let's create a fun, safe and happy environment for all our skiers and boarders.
- ▲ Be realistic about your ability. Stay on runs that challenge your skills but let you stay in control of your speed and equipment.

## **DIFFICULT RUNS AT SELWYN**

All resorts grade their runs however it should be noted that grading is indicative of the relative difficulty of terrain in a specific resort.

The number of days practice indicated below required to attempt the green, blue and black runs at Selwyn is for general guidance only and is based on the average progression of a person of average skill and ability under the guidance of a professional snowsports instructor. This will vary from person to person depending on their athleticism and ability.

**Green** • easiest terrain most suitable for beginners. Usually accessible the first or second day under the guidance of a qualified Snowsports instructor.

**Blue** • more difficult or intermediate terrain. Usually accessible after the 3<sup>rd</sup> or 4<sup>th</sup> day of consistent practice and under the guidance of a qualified Snowsports instructor.

**Black** ♦ most difficult or advanced terrain. Only accessible after consistent practice and under the guidance of a qualified Snowsports instructor for some weeks or months.

This guidance is provided to better inform our guests as to the time and effort it takes to be able to safely attempt different runs at Selwyn. First Timers who don't know how to stop or turn cannot get on a chair lift and safely come down. There is a high potential to cause an injury to yourself or other people. Take a lesson and start on the flat areas first.

Please do not allow friends or relatives to push you to attempt a run you are not ready for. This is very common and often results in injuries and a feeling of stress and fear that can ruin your snow holiday.

Understand that speeds at which you travel while skiing or snowboarding is higher than you may think. It is very easy for children and adults who are beginners to travel at speeds over 35 km/ph. As confidence builds, speed increases and many skiers and boarders travel at speeds between 50 and 70 km/ph consistently. This is as fast as a car travels but skiers and boarders don't have the protection of anti-lock brakes, seatbelts or airbags etc.

**That's why we ask that all levels of skiers and riders consider the benefits of taking lessons, using helmets and to please slow to an acceptable speed in Slow Zones. A slower speed helps to avoid a collision and provides a good example for children. The Alpine Responsibility Code's first rule is to stay in control, be able to stop and avoid other people and objects. This rule is in place for good reason and along with the rest of the ARC they help everyone have a fun, safe and fantastic snow holiday.**

## **Selwyn Snow Resort Pty Ltd Lift Usage Policy**

Persons who behave in an unacceptable manner when using a ski lift, who place themselves and others in danger, who ignore instructions from lift staff, or who ignore the Alpine Responsibility Code or Selwyn's Lift Usage Policy when loading, riding on unloading a lift may have their Lift Tickets cancelled or suspended. Alpine Responsibility Code Point 8: **Before using a lift, you must have the knowledge and ability to load, ride and unload safely.**

Comply with the Code by adhering to the following:

### **All Lifts:**

1. Obey all signage.
2. Do not load or attempt to load onto a lift when the lift operator is not in attendance at the loading point.
3. Do not load onto any lift any person carrying a baby in a backpack.
4. Do not load onto any lift any skier or boarder carrying a baby in their arms.
5. Obey all instructions from Lift Operators.
6. If you require assistance, speak to a Lift Operator.
7. Snowboarders, ensure your back foot has been released before loading.
8. Ensure your clothing and equipment is secured before loading and that it is free before unloading the lift.
9. Only load or unload at a designated load or unload station. \*
10. Move to the loading point promptly.
11. Gates – be ready to move forward when directed.
12. Move away from the unload area promptly.

### **Chair Lifts:**

1. When loading, do not hang off or hold the back of the preceding chair.
2. Sit back in the chair properly.
3. Remove bulky backpacks and hold them on your lap to sit back in the chair properly.
4. Make sure you lower or fit the restraining device.
5. Do not:
  - ▲ Swing or bounce the chair.
  - ▲ Stand, kneel or lie on the chair.
  - ▲ Drop or throw anything including snow or snowballs from the chair.
6. If you fail to unload at the designated unload point, stay on the chair, and do not jump from the chair.

### **T Bars and J Bars:**

1. Always ensure your skis or board are always pointing uphill.
2. Do not:
  - ▲ Zigzag up the lift track.
  - ▲ Swing out of the lift track (this can cause the cable to fall)
  - ▲ Straddle the T Bar when riding.

### **Ski Conveyors**

1. Persons must not walk up the sideboards of the skier conveyor to help or offer advice to riders.
2. Always remain standing. Do not sit down on the conveyor.
3. No snow skates are allowed on the ski conveyors.

\*Persons participating in a Ski or Board lesson, Instructors when conducting a lesson, and Ski Patrol Staff are authorised to unload prior to the designated unload area.

\*\*Riders participating in a Ski or Board Lesson, when directed by their instructor, may ride in ski or board boots, but only under the supervision of the instructor.

**KNOW THE POLICY. IT IS YOUR RESPONSIBILITY.**

**FAILURE TO COMPLY WITH THIS POLICY MAY RESULT IN CANCELLATION OF YOUR PASS BY SKI PATROL OF AUTHORISED PERSONNEL.**

**IMPORTANT NOTICE – WARNINGS, SUSPENSIONS AND CANCELLATION**

Violation of the ALPINE RESPONSIBILITY CODE will result in the following penalties.

All Lift Tickets including Season Pass Holders.

All violations will be recorded on the Mountain Safety Database with the person's name and lift ticket details.

**1<sup>st</sup> Offence**

Depending on the nature of the offence, either a verbal warning and/or immediate suspension or cancellation of the Lift Ticket.

**2<sup>nd</sup> Offence**

Second record on Mountain Safety Database will result in the suspension of lift access for a period to be determined by the Mountain Manager. Third record on Mountain Safety Database will result in the cancellation of lift access for the winter season or remaining period of ticket validity.

**KNOW AND ABIDE BY THE CODE. IT'S YOUR RESPONSIBILITY. ENJOY SNOWSPORTS. BE CAREFUL**

# Understanding Hazards

Selwyn is a Snow Resort, which has been operating under the present ownership since 2016. Prior to that, the resort was managed by a local family since the 1960s.

Under the present ownership and management, the resort has made major improvements to safety to meet or exceed regulatory guidelines. The resort is continuously working toward removing or minimising risk for our guests. It is important to note that there are inherent risks in all snow sports activities that common sense, preparation and planning can reduce.

With more and more emphasis being placed on Risk Management, particularly for school groups, a decision was made to publish information to assist schools in planning their snow trip.

Our company takes snow safety seriously, and in addition to this information pack, you can also find valuable resources on our website.

## SOMETIMES ACCIDENTS CAN HAPPEN

Although our goal is always to minimise injuries and promote safe Snowsports, there is still the chance that an accident may occur.

Risk Management involves more than just minimising the chances of injuries; it also entails understanding what to do if you are involved in or witness an accident.

- 1. Recognise the situation** – recognise when an accident has occurred. Taking swift and appropriate action can reduce the severity of its impact.
- 2. Personal safety** – to prevent additional injuries to yourself, the victim and others. Use the recognised signal for a skiing accident, which involves placing a pair of crossed skis approximately 10 meters uphill from the accident site. This not only warns approaching skiers and boarders to steer clear of the area but also signals mountain staff that assistance is needed.
- 3. Get help** – notify resort employees or Ski Patrol promptly. Have someone immediately inform mountain staff or Ski Patrol with the accident's precise location. The quickest method is to inform the nearest lift operator, as they can contact Ski Patrol with all the necessary information.
- 4. Don't leave yet** – it may take some time for help to arrive so keep the site safe.
  - ▲ Keep the injured person warm, and if it doesn't worsen their injury, provide an additional jacket to place under their shoulders or seat.
  - ▲ Do not offer food or drinks to the injured person, even if they request them. If bystanders or onlookers gather at the accident site, kindly request that they move away to avoid creating a safety hazard.
  - ▲ Never take off the injured person's skis or snowboard or loosen their boots. However, you can relocate any equipment that is not directly connected to the injured person, such as poles or loose skis, to a safer location.
  - ▲ In the case of a serious accident, inquire if there are any witnesses who may be needed to provide a statement to the ski patrol..

**When Ski Patrol arrives** – once Ski Patrol arrives, they are in charge. Ask if you can assist any further, and if they require you to stay. If not, leave the scene so they can do their job.



# Orientation Map

