

# TERMS & CONDITIONS

## Group Booking Terms & Conditions

**Please read all booking, payment and cancellation conditions below.**

In addition to all of Selwyn Snow Resort's Terms & Conditions, all groups are subject to the Selwyn Snow Resort Pty Ltd (SSR) Booking Terms & Conditions listed below.

**When making a group booking, you are acknowledging your agreement with all of Selwyn's Terms and Conditions available on our website.**

### BOOKING & PAYMENT INFORMATION

- Group Booking must be made at minimum 14 days prior to arrival unless otherwise agreed.
- Full payment of Group Bookings must be paid 10 days prior to arrival.
- One payment per group, no individual payments. Selwyn accepts Direct Deposit as a payment for Group bookings. (with the acceptance of the 10% deposit)
- When payment is made by direct deposit, the payee must include the Group Booking Confirmation ID.
- 10% non-refundable deposit is required after receiving the booking confirmation.
- Please contact [groups@selwynsnow.com.au](mailto:groups@selwynsnow.com.au) for our Direct Deposit Details.
- If dates required are available Selwyn will reserve the date and issue a quote created by the Groups Manager – Please note booking confirmation is subject to change with 2<sup>nd</sup> lessons for First Timers.
- When a School has booked to participate in Lessons, SSR will use the number of students, teachers and/or supervisors in addition to the break-up of skiing and snowboarding participants to determine the number of instructors to be assigned to your group (in accordance with the relevant *Department of Education* guidelines for outdoor activities).
- SSR will endeavour to accommodate any changes in the total number of participants and/or their breakup between skiing and snowboarding (subject to the availability of Instructors) but is unable to guarantee its ability to do so.
- The minimum spend is clothing hire and lunch for 20 students.
- Minimum student number is 20.

### TICKETING CONDITIONS & INFORMATION

Bona fide groups must consist of 20 or more to receive this offer.

- Bona fide school groups to Year 12 will be charged at the student rate and receive 1 teacher free for every 20 paying students. (Excludes clothing hire and extra's)
- All tickets must start on the same day, be for consecutive days and the same duration.

- Student Lift and Lesson packages include all mountain lift pass and a 2-hour group lesson daily. Group lessons are not available for children under 6 years of age.
- Adult Lift and Lesson packages include all mountain lift pass and a 2-hour group lesson. Lesson is to be taken with the student class.
- Lesson times will be confirmed prior to arrival and meet and the Snow Sports Meeting Area (located outside the Selwyn Centre). Lesson times are 9:00am, 11:30am and 1:30pm
- Should you require special assistance please email [groups@selwynsnow.com.au](mailto:groups@selwynsnow.com.au) prior to your arrival to make arrangements.
- Lost tickets will be reissued for a \$5 fee.
- Unused tickets will not be refunded.
- Selwyn Snow Resort does not restrict the ability for groups & schools to undertake tobogganing activities at the resort. However, it is the responsibility of an individual school/group to undertake their own review and assessment of any current School rules and regulations to ensure they are permitted to undertake this activity.
- *All lesson requirements are subject to availability and change at Selwyn Snow Resort's absolute discretion.*

### LESSON CONDITIONS & INFORMATION

**As there are often other groups booked in, it is very important to arrive at your scheduled time to ensure your group lesson commences on time and your group does not miss out.**

- SSR requires a minimum of eight students of the same ability and discipline per instructor. If your group has smaller numbers at different ability levels, students from multiple schools may be merged together or students may be placed in a public lesson.
- Lessons meet 15 minutes prior to start times. i.e. 8:45am, 11:15am & 1:15pm ONLY
- During busy periods, if you are running late, your lesson time may be reduced.
- There are no refunds on missed lessons or unused components.

## RENTAL CONDITIONS & INFORMATION

- Rental equipment is collected from Ski & Clothing Hire, located in the Selwyn Centre.
- Rental collection times are booked in half hour intervals. Arriving late to your allocated time may put you behind the last group booked resulting in on snow delays.
- The Group Summary Spreadsheet and online rental groups MUST be fully completed and returned ASAP to enable entry of guest rental information into our system to help avoid congestion when going through the Rental process.
- You should aim to be at *Selwyn Snow Resort* 1 ½ hours prior to commencing your lessons, to collect all lift passes/lesson vouchers and be fitted for hire equipment.
- Unaccompanied Minor Rental Forms must be completed prior to arrival and presented to Selwyn Ski and Clothing Hire on arrival.
- Group Equipment Hire must be collected and returned at the allocated times.

## LUNCH

- Lunch orders must be pre-ordered 4 weeks prior to arrival, including any special dietary requirements.
- Adults & Students lunches are at the one rate.
- Minimum number of 20 is required to qualify for school lunch group rates.
- One teacher free for every 10 paying students.
- Lunch times must be booked in and are at 30-minute intervals.
- Lunch examples are a guide on what will be on offer, not all options may be available on the requested days.
- Any particular dietary requirements must be submitted at least 4 weeks prior to arrival.
- Cancellation of lunch orders must be 10 days in advance or an administration fee will apply.

## CANCELATIONS

- Any cancellations must be received in writing to [groups@selwynsnow.com.au](mailto:groups@selwynsnow.com.au)
- Any cancellations within 10 days of arrival will forfeit all monies paid.

## ACKNOWLEDGEMENT OF RISKS AND UNDERTAKING

The Group Organiser acknowledges and agrees that alpine sports, including but not limited to skiing and snowboarding, as described in the *Selwyn Snow Resort Pty Ltd* Booking Terms and Conditions, are dangerous recreational activities within the meaning of the Civil Liability Act, 2002 (NSW) and further acknowledges that all such activities are undertaken at the participants own risk and subject to certain risk warnings and the Alpine Responsibility Code.

The Group Organiser undertakes to notify all parties to the Group booking of the *Selwyn Snow Resort* Booking Terms and Conditions (including applicable risk warnings and the Alpine Responsibility Code) and further agrees to indemnify Selwyn Snow Resort against all claims, demands, losses or liability of any kind arising from any failure to comply with this undertaking.

Selwyn Snow Resort retain the right, acting reasonably, to vary these Terms and Conditions from time to time, provided that the variation does not materially adversely affect the nature of the Products & Services purchased.