

2024 TERMS & CONDITIONS

2023 SEASON PASS DISCOUNTS TERMS & CONDITIONS

If you purchased a 2023 season pass, please carefully read the terms & conditions below.

By using your 2023 season pass discount code you agree to all Selwyn Snow Resort Terms & Conditions.

GENERAL

Selwyn Snow Resort will not be held responsible for lack of usage.

The 65% discount is exclusively applicable to Season Pass products found on the Selwyn Snow Resort Pty Ltd (SSR) webshop. It cannot be used or applied to any other SSR products, and attempting to do so will not be successful.

All Season Passes are the exclusive property of SSR and must not be resold, transferred, or modified in any manner. Any violation of this condition will lead to the immediate cancellation of your pass and may involve law enforcement action. Ticket fraud is considered a criminal offence, punishable by fines and imprisonment. It is your duty to thoroughly review and comprehend our Terms & Conditions

You agree to adhere to the Alpine Responsibility Code (which can be found on the back of your season pass) and commit to always maintaining a safe and controlled demeanour.

REFUNDS & CREDITS

There are NO refunds on Season Passes. *Season Passes are non-refundable. SSR is not liable for any expenses, payments, or additional fees resulting from cancellations caused by unforeseen circumstances, medical conditions, or alterations to travel arrangements.*

- a. SSR Season Passes are non-refundable.
- b. Refunds will not be provided to customers for reasons such as insufficient snowfall, adverse weather conditions, power outages, or events beyond SSR's control.
- c. Refunds will not be issued to customers due to injuries.
- d. Guests who do not utilize their Season Pass in 2024 will not receive refunds or credits.

VALIDITY

The 2023 Season pass discount code is specifically valid for use in 2024 only. Failure to use the code for the 2024 season will result in forfeiting the discount, with no option for its use in subsequent years. Selwyn Snow Resort bears no responsibility for the discount not being utilised. Season Passes remain valid for the entire 2024 season, and Selwyn Snow Resort is not accountable for any lack of use on your part.

The 65% season pass discount code is only applicable to 2023 season pass purchases.

NON-TRANSFERABLE

Season Passes are not transferable, including the 2023 discount. These discounts are linked to the purchaser's account and cannot be transferred to other guests. Additionally, Season Passes cannot be shared with or used by other guests. If any sharing is detected, SSR reserves the right to cancel the pass. Ticket fraud is a criminal offence.

SNOW CONDITIONS

Under no circumstances can SSR be held responsible for snow or weather conditions. No product will be recompensed due to snow conditions. SSR recommends you check your travel insurance details.

EQUIPMENT/FACILITIES

If equipment and or facilities fail, SSR will endeavour to get it back in working order as soon as possible/practical; no refunds or compensation will be paid for any such breakdowns.

SSR reserves the right to charge for any damage, breakages or theft that occurs by you or your guests. SSR will not be accountable for road closures, acts of nature or any reason as to why you are not able to use products purchased.

