

2024 TERMS & CONDITIONS

2023 CREDIT TERMS & CONDITIONS

If you have a 2023 credit for a Selwyn Snow Resort product, please carefully read the terms & conditions below.

By using your 2023 credit you agree to all Selwyn Snow Resort Terms & Conditions.

GENERAL

Selwyn Snow Resort Pty Ltd (SSR) will not be held responsible for lack of usage.

Credits from the 2023 season can only be applied to the same products purchased in the 2023 season. Any attempt to use a 2023 credit for another product, will not be successful.

Credits from the 2023 season cannot be resold. Any attempt to resell it will result in the immediate forfeiture of the entire credit amount and may involve law enforcement action. It is your duty to thoroughly review our Terms & Conditions.

REFUNDS

There are NO refunds on Credits. *Credits are non-refundable. SSR is not liable for any expenses, payments, or additional fees resulting from cancellations caused by unforeseen circumstances, medical conditions, or alterations to travel arrangements.*

- a. SSR Credits are non-refundable.
- b. Refunds will not be provided to customers for reasons such as insufficient snowfall, adverse weather conditions, power outages, or events beyond SSR's control.
- c. Refunds will not be issued to customers due to injuries.
- d. Guests who do not utilize their credits for the 2024 season will not receive refunds or have their credit carried over to future seasons.

VALIDITY

Credits must be used in 2024. Failure to use it in that year will result in forfeiting the credit, with no option for its use in subsequent years. Selwyn Snow Resort bears no responsibility for the credit not being utilised in 2024. Credits remain valid for the entire 2024 season, and Selwyn Snow Resort is not accountable for any lack of use on your part.

NON-TRANSFERABLE

Credits are non-transferable. The credit is linked to the purchaser's account and cannot be transferred to other guests.

SNOW CONDITIONS

Under no circumstances can SSR be held responsible for snow or weather conditions. No product will be recompensed due to snow conditions. SSR recommends you check your travel insurance details.

EQUIPMENT/FACILITIES

If equipment and or facilities fail, SSR will endeavour to get it back in working order as soon as possible/practical; no refunds or compensation will be paid for any such breakdowns.

SSR reserves the right to charge for any damage, breakages or theft that occurs by you or your guests. SSR will not be accountable for road closures, acts of nature or any reason as to why you are not able to use products purchased.